



We heal and inspire the human spirit.

To: PCPs
From: IEHP – Provider Relations
Date: September 9, 2026
Subject: **Mandatory Biennial PCP Training – September 17**

In accordance with DHCS, all Providers are required to take refresher training every two years. We will offer a Mandatory Biennial PCP Training Webinar on **September 17, from 12:00 p.m. to 1:30 p.m.**

**NOTE: If you already attended and attested in 2025 or 2026,
you are not required to attend for another two years.**

Agenda items include:

- Mission, Vision, and Values
- Provider Support
- Providers' Role, Rights & Responsibilities
- Members' Role, Rights & Responsibilities
- Utilization Management & Care Coordination
- Claims
- Compliance Trainings

Meeting Details	
Date	September 17, 2026
Time	12:00 pm-1:30 pm
Location	Microsoft Teams Webinar (link will be sent via email the day prior to the meeting)
RSVP via link or QR code by Wednesday, September 16	

For RSVP questions, please email Laura Roque Roque-L@iehp.org

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices